Online EOR HOW TO GUIDE

Test Takers request an EOR from the Test Taker Portal

1. Log in to the Test Taker portal at <u>https://ieltsregistration.britishcouncil.org/?organisation=eiken</u> and click on "Tests & Results" tab and choose the test to be re-marked.



2. Click on "Results" tab then test results will be displayed.



3. Scroll down the page a little and click on "Improve your score".



4. Click on the link of "Re-marking your test".



5. A brief overview of the re-marking and the EOR fee will be displayed.

Paying fo	r your re-mark	
There is a cha be refunded if	arge for an enquiry on IELTS test results, however your score increases for any selected section of t	this charge will he test.
Fee:	15,000.00 JPY	
Please note: Once you've p	paid, you cannot cancel or change your EOR request.	
< Back to res	sult	
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6. Select the modules to be re-marked.

Please choose one or more parts of your test to be re-marked:			
Sector Se	\bigcirc		
Reading	\bigcirc		
Writing	\bigcirc		
Speaking	\bigcirc		
Your overall band score			

7. You will need to agree to "Terms and Conditions" before going to payment.

Please note:

The re-marking is carried out by senior assessors.

The outcome will normally be available between 2 to 21 days, depending on several factors including the number of sections requested for the re-mark.

If you have not received a response after 21 days, please contact your test centre.



I agree to the EOR terms and conditions I

The British Council will use the information that you are providing in connection with processing your EOR. The legal basis for processing your information is agreement with our terms and conditions of EOR.

View payment options

8. Please pay the fee by credit card.



★ If the deadline for applying for an EOR has passed, the Test Taker should also contact the centre directly.

The Test Taker can upload supporting documentation, if required. Up to two files can be uploaded.

